




CountyStat
Performance Measurement and Management

SENIORS DASHBOARD OVERVIEW



data-driven performance ▪ strategic governance ▪ government transparency ▪ culture of accountability




CountyStat
Performance Measurement and Management

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Home Overview Meetings


Priority Objectives Cross-Department Initiatives Departments Non-Principal County Offices




CountyStat consortium local govern and perform

Montgomery County Priority Objectives


In 2006, a diverse group of 150 residents were tasked with identifying the qualities of life in Montgome below. Clicking on an Objective tile will show you a set of high-level indicators tracking Montgomery C range of County Department Headline Performance Measures that align with the selected area. For M



A Responsive and Accountable County Government








Affordable Housing in an Inclusive Community


















Senior Initiative (In-Development)

Montgomery County's Senior Initiative: Fostering A Community for a Lifetime

Legend:  Performance Improved / Optimal;  Performance Consistent;  Performance Declined;  Measuring;  Collecting Data



County-wide Indicators

<div>Median Age</div> <div>38.4</div> <div>Years of Age</div> <div> measuring </div> <div> Private Detail ></div>	<div>Seniors 65 and Over</div> <div>135,583</div> <div>Seniors</div> <div> measuring </div> <div> Private Detail ></div>	<div>Seniors 65+ as Share of Population</div> <div>13.3</div> <div>Percent of County Pop</div> <div> measuring </div> <div> Private Detail ></div>	<div>Ratio of Seniors 65+ to School-Aged Kids</div> <div>78.1</div> <div>Ratio</div> <div> measuring </div> <div> Private Detail ></div>	<div>Dual Eligible - Medicaid / Medicare</div> <div>18,527</div> <div>Seniors</div> <div> measuring </div> <div> Private Detail ></div>
<div>Senior HH 65+ Housing Burdened</div> <div>31,919</div>	<div>Seniors Below Poverty Line</div> <div>11,889</div>	<div>Seniors 65+ with Self-Care Difficulties</div> <div>11,889</div>	<div>Nat. Occurring Retirement Communities</div> <div>11,889</div>	<div>Age Friendly Communities</div> <div>11,889</div>

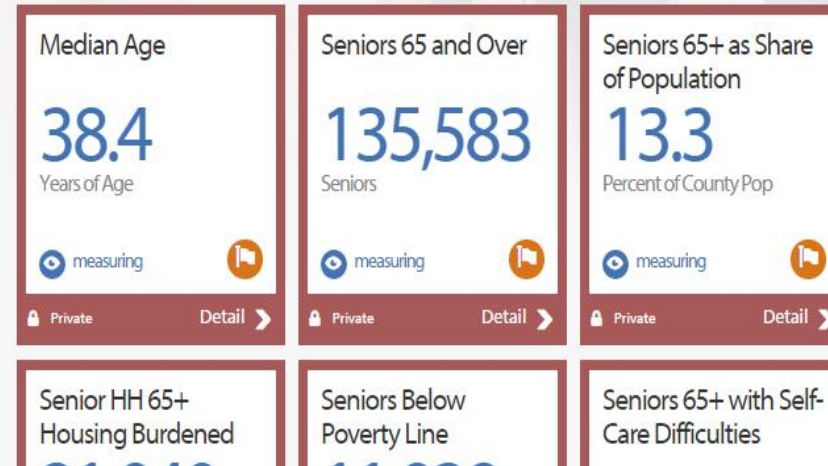


Senior Initiative (In-Development)

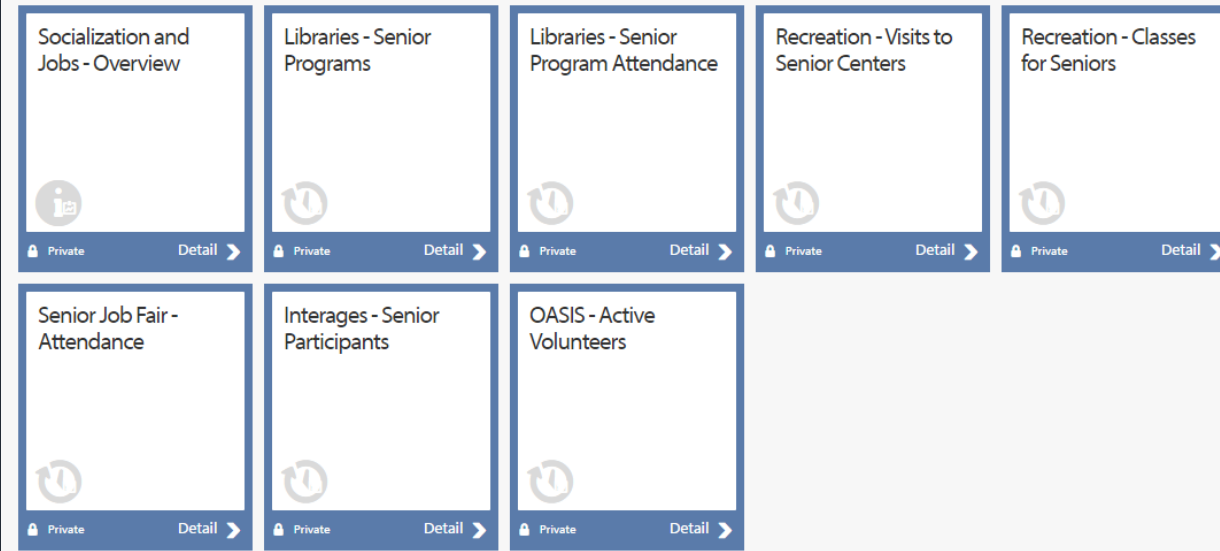
Montgomery County's Senior Initiative: Fostering A Community for a Lifetime

Legend:  Performance Improved / Optimal;  Performance Consistent;
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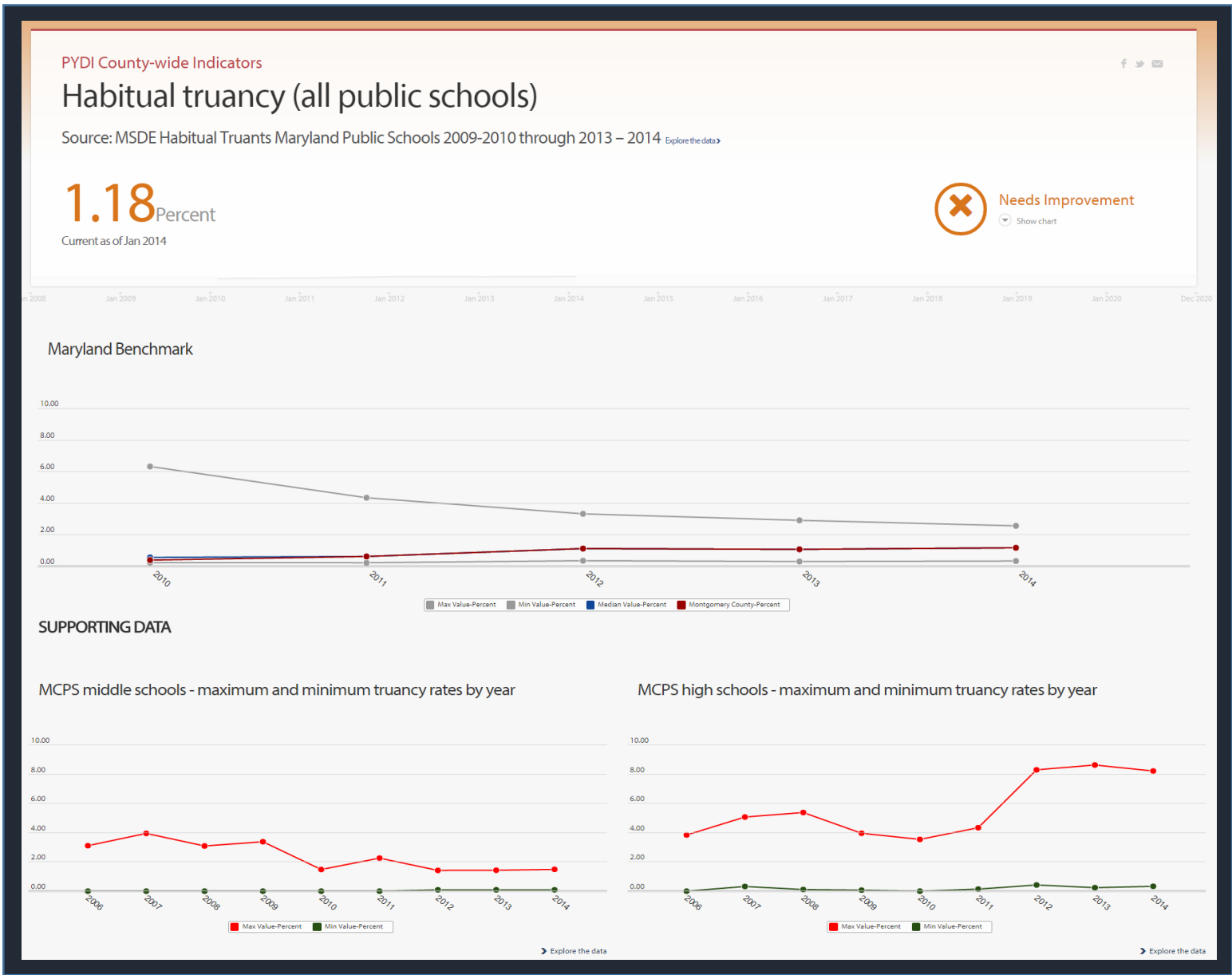
County-wide Indicators



Socialization and Economic Opportunity



- The Seniors dashboard will show:
1. County Indicators
 2. Sub-cabinet overviews
 3. Sub-cabinet performance measures




Transportation and Mobility

Overview: Senior transportation and mobility

Mission statement: Provide public and private transportation and mobility systems that enable older adults to go where they want to go, when they want to go, and how they want to get there

OVERVIEW

Main activities: Senior transportation, Affordable transportation, Neighborhoods lacking public transportation options, and Seniors able to drive.



CURRENT GOALS

- Enrollment and trips - Increase participation in County Senior Transportation Programs
- Accessibility and safety - Have a fully accessible public transportation system
- Outreach and awareness - Continuously provide information and referral to residents about senior transportation options in the County

FUTURE GOALS

- Establish a comprehensive coordinated site for Special Transportation Services - Like a "one call, one click center"
- Increase transportation options throughout the County - Availability of higher levels of transportation options / services in all parts of the County (esp. Up-County, rural parts, etc.)
- Older drivers program - Programs for drivers nearing the end of their driving careers

PROGRAMS AND MEASURES

Sub-Area	Department	Program / Service	Eligibility	Measure	Data Frequency	Supporting Measures
3 Enrollment/Trips	REC/HHS/DOT	Ride On/Recreation/JCA Transportation to Senior Centers	55 yrs	Number of trips	Quarterly	
4 Enrollment/Trips	DOT/HHS	Ride On Program Transportation (Grocery Shopping Trips)	55yrs	Number of trips	Quarterly	Number of rides
5 Enrollment/Trips	HHS	Escorted Transportation Project	50 yrs and need an escort to travel	Number of clients and trips	Quarterly	
6 Enrollment/Trips	DOT	Call-n-Ride	67 yrs and	Number of Seniors enrolled	Quarterly	Percentage of eligible residents
7 Enrollment/Trips	HHS	Senior Connection Trips	62 yrs	Number of trips provided	Quarterly	Number of days to call in advance
8 Enrollment/Trips	HHS	Village Rides	Resident of Village	Number of Villages/Trips	Quarterly	
9 Outreach/Awareness	DOT	Connect-A-Ride	50 yrs	Number of calls received	Quarterly	Percentage of calls leading to plac
10 Outreach/Awareness	DOT/HHS/REC & Partners	Promotional and Outreach materials		Number/Date/Type of Outreach mate	Quarterly	Number of residents aware of sen
11 Outreach/Awareness	DOT/HHS/REC & Partners	Events		Number/Date/Location/Type of outre	Quarterly	
12 Outreach/Awareness	DOT/HHS	Travel Training	50 yrs	Number of Seniors completing travel	Quarterly	
13 Accessibility/Safety	DOT	Bus Stop Improvements		Number of bus stop improvements	Quarterly	Percentage of fully accessible bus
14 Accessibility/Safety	DOT	Pedestrian Safety		Number of Pedestrian safety improvem	Quarterly	Percentage/mileage of improved

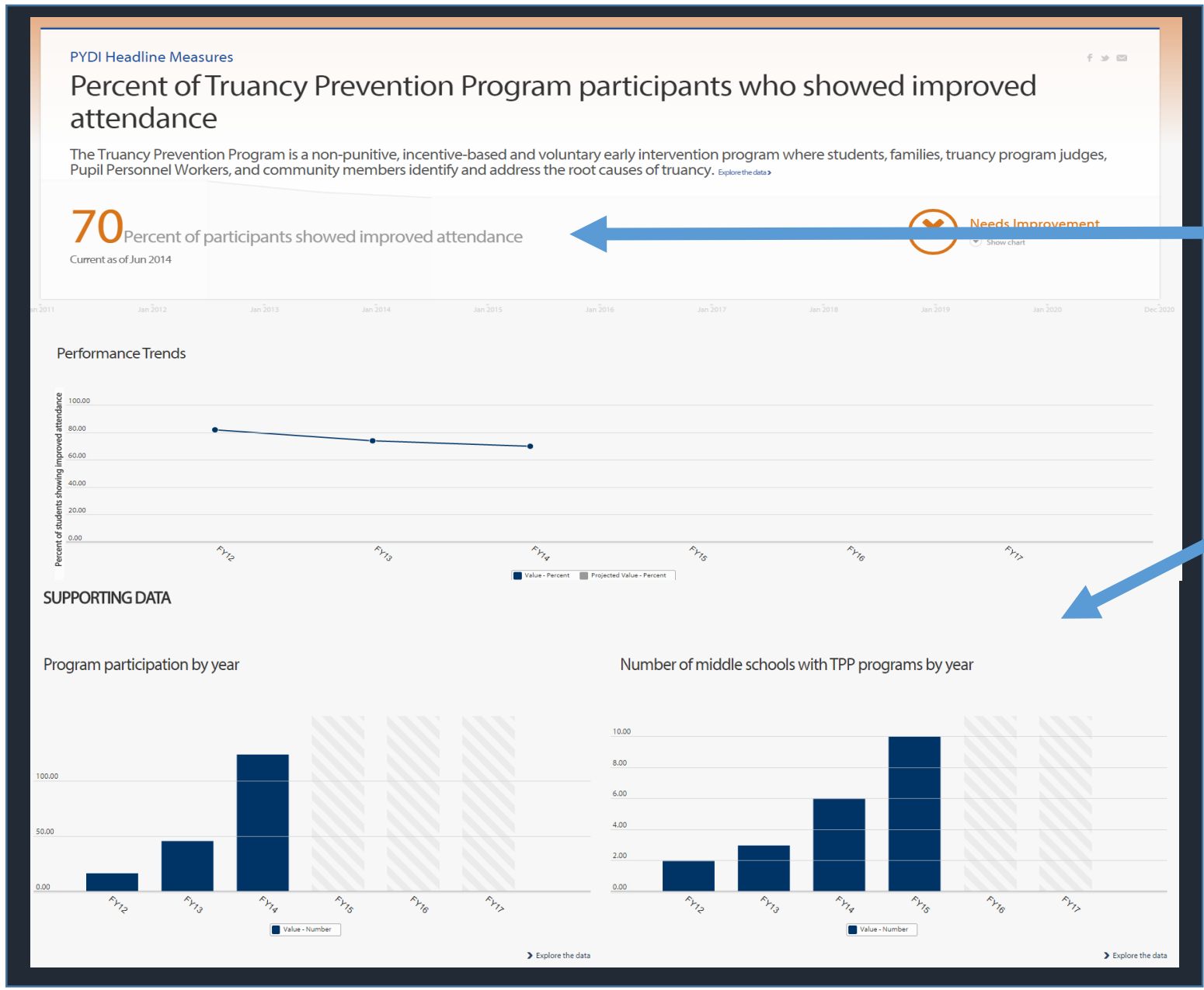
Explore the data

SUPPORTING INFORMATION

To the left is an example of a sub-cabinet overview page. It will provide an overview, current and future goals, and a summary of relevant programs and performance measures.

Supporting information is a section that can contain maps, pictures, narratives, highlights ect...

Headline Performance Measures (Positive Youth example)



Select headline performance measures are tracked on Open Performance.

Supporting data can provide context and additional insights to the headline measure.

Maps and contact information can also be included.

Open Performance

Positive Youth Dashboard

The Seniors Dashboard is in development and will be available in the future.